

Performance Indicators Data (November 2016)

	<u>Mileage'16</u>	<u>Mileage'15</u>	<u>Pass.November 2016</u>	<u>%</u>	<u>*Service Hours'16</u>	<u>*Service Hours'15</u>	<u>%</u>	<u>Revenue Hours'16</u>	<u>Revenue Hours'15</u>	<u>%</u>	<u>Revenue Miles'16</u>	<u>Revenue Miles'15</u>
PT/MB/BUS	485,867	399,439	880,947	3.84%	38,531	32,159	19.81%	37,064	31,067	19.30%	456,218	379,049
PT/LR/STREETCAR	109,664	92,030	646,099	4.92%	17,752	14,734	20.48%	16,819	14,408	16.73%	106,937	90,407
PT/DR/DO/LIFT VAI	101,875	96,670	17,136	1.31%	10,511	9,866	6.54%	9,111	8,588	6.09%	90,180	86,036
TOTAL	697,406	588,139	1,544,182	4.26%	66,794	56,759	17.68%	62,994	54,063	16.52%	653,335	555,492

	<u>2016</u>	<u>Pass.November 2015</u>	<u>**Pass. YTD 2015</u>	<u>*Pass. Per Hour</u>	<u>**Pass. YTD 2016</u>	<u>YTD %</u>
PT/MB/BUS	23.77	848,394	10,300,012	27.31	9,542,788	-7.35%
PT/LR/STREETCAR	38.41	615,783	6,634,875	42.74	7,396,145	11.47%
PT/DR/DO/LIFT VAI	1.88	16,914	197,353	1.97	200,367	1.53%
TOTAL	24.51	1,481,091	17,132,240	27.40	17,139,300	0.04%