What is City-Assisted Evacuation?
City-Assisted Evacuation (CAE) assists people in Orleans Parish who cannot leave the city on their own during a mandatory evacuation for an emergency such as a hurricane. CAE will give you a ride from an evacuspot to the Union Passenger Terminal bus station where you will be taken to a shelter. CAE will bring you back to the city when it reopens.

What is an evacuspot?
Evacuspsots are bus stops where you can get a safe ride out of New Orleans. This map shows where the 17 evacuspsots are located. These spots are marked by a statue that looks like a man holding one hand up. Evacuteers will be wearing blue vests at all evacuspsots and are there to assist with registration and evacuation information.

What can I bring on buses leaving from evacuspsots?
- One small bag for each person is allowed. The bag should be able to fit on your lap.
- You should bring any medicine you need. If you are a senior citizen, try to go to a Senior Center Evacuspot. There are extra volunteers at these spots to help you.
- Bring important papers you may need and extra money.
- Bring something that can help us figure out who you are, like an ID card. If you don’t have one, you will NOT be turned away.
- Pets should have an ID collar, leash, medications and a carrier (only for pets 20 lbs or less). Your pet will be taken to an animal shelter nearby where you will care for it.

How do I sign up for an evacuspot?
If you want to use an evacuspot in the event of a mandatory evacuation, sign up by calling 311 or on the web at ready.nola.gov. If you cannot get yourself to an evacuspot due to medical needs, you will be signed up for the Special Needs Registry.

The Special Needs Registry is for people who have special medical needs. This includes those who are disabled, have long-term sicknesses and other healthcare needs. To sign up for the Special Needs Registry, call 311 or sign up online at ready.nola.gov.

How can I help with City-Assisted Evacuation?
You can go to ready.nola.gov/get-involved to learn about the many ways you can help make NOLA ready.

NO WEAPONS, ALCOHOL, OR ILLEGAL DRUGS WILL BE ALLOWED. ALL SUCH ITEMS WILL BE CONFISCATED.

For more information about finding your evacuspot, enrolling in the Special Needs Registry, or preparing for emergencies call 311 or visit us online at ready.nola.gov. Outside of Orleans Parish, call (877) 286-6431 (toll-free).