

## City-Assisted Evacuation

In the event of a mandatory evacuation, the following locations will be used as evacuation pick-up areas called **Evacuspots**. RTA buses will transport evacuees from these spots to the Smoothie King Center where they will be safely evacuated out of the city. Pick-ups from evacuspots end 30 hours before a storm reaches the area.

### Senior Centers

Arthur Monday Center  
1111 Newton Ave.  
**Algiers**

Central City Senior Center  
2101 Philip St.  
**Central City**

Kingsley House  
1600 Constance St.  
**Lower Garden District**

Mater Dolorosa  
1226 S. Carrollton Ave.  
**Carrollton**

Sanchez Senior Center  
1616 Caffin Ave.  
**Lower 9th Ward**

### General Population

Dryades YMCA  
1924 Philip St.  
**Central City**

East New Orleans  
Regional Library  
5641 Read Blvd.  
**NO East**

Harriet Tubman  
Charter School  
2832 General Meyer Ave.  
**Algiers**

Louis Armstrong Park  
801 N. Rampart St.  
**Tremé**

Lyons Community Center  
624 Louisiana Ave.  
**Irish Channel**

Mary Queen of  
Vietnam Church  
14001 Dwyer Blvd.  
**NO East**

McMain High School  
5712 S. Claiborne Ave.  
**Broadmoor**

Palmer Park  
S. Claiborne Ave.  
**West Carrollton**

Robert Smith Library  
6300 Canal Blvd.  
**Lakeview**

Sanchez Senior Center  
1616 Caffin Ave.  
**Lower 9th Ward**

Stallings Community Center  
4300 St. Claude Ave.  
**Bywater**

Walmart  
4301 Chef Mentour Hwy.  
**Gentilly**

Warren Easton High School  
3019 Canal St.  
**Mid-City**

## For More Information

### Call 311

text **EVACNOLA** to **77295**  
or visit the City of New Orleans  
online at **ready.nola.gov**.

For info on how RTA  
takes part in the CAEP, visit  
**RTAforward.org/hurricane**  
or follow RTA on social media.



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RTA A. Phillip Randolph Facility  
2817 Canal Street  
New Orleans, LA 70119  
**www.RTAforward.org**  
**Rideline: 504-248-3900**



## 2021 Hurricane Preparedness Guide

Use this guide in developing a hurricane  
evacuation plan for your family.

## Make a Plan

Now is the time to make your plan and get prepared.

- Decide whether to evacuate or shelter in place in advance of the storm. In the event of a mandatory evacuation, all residents and visitors must leave.
- Create a network of neighbors, friends and relatives to assist you in an emergency.
- Inform your family and friends of your plan and determine how you will maintain contact with one another.
- Designate someone in your support network to keep an extra key to your home, access your emergency supplies and medication, and to check in on you.
- Stay in touch, stay informed. Listen to your radio or TV, and keep aware of changes in a storm. Sign up for NOLA Ready Emergency Alerts. Text **EVACNOLA** to **77295** or go to [ready.nola.gov](http://ready.nola.gov) for more options.
- Be realistic about your ability to manage being alone during and after a storm.
- Do you have a service animal or pet? Make a pet evacuation kit to include: carrier, copies of vaccination records, ID tag or microchip, collar, leash, bowls, medications, food, manual can opener, and photo of your pet. If you evacuate, take your pet with you.

To enroll in the **Special Needs Registry**, get information about evacuspots, or for help preparing for emergencies, call **311** or visit online at [ready.nola.gov](http://ready.nola.gov). Outside of Orleans Parish, call **(877) 286-6431** (toll-free).

## Create a List

Prepare for a loss of power when you won't have access to your cell phone or computer.

- Write a list of resources, contacts and important information: Phone numbers of friends and family members, primary care physician, pharmacist, and your local police/fire department.
- Collect and protect documents. In case of flooding, make sure copies of important papers, personal identification, insurance policies, social security cards and birth certificates are all in one place, ideally sealed in a plastic bag.

## What can I bring on buses leaving from evacuspots?

1. One carry-on sized bag for each person is allowed. The bag should be able to fit on your lap.
2. You should bring any medicine you need. If you are a senior citizen, try to go to a Senior Center evacuspot. There are extra volunteers at these spots to help you.
3. Bring important papers you may need and extra money.
4. Bring something that can help us figure out who you are, like an ID card. If you don't have one, you will NOT be turned away.
5. Pets, 20 pounds or less that fit in a carrier, should have an ID collar, leash, and medications. Your pet will be taken to an animal shelter nearby where you will care for it.
6. Due to the COVID-19 pandemic, you should also include face coverings/masks and hand sanitizer in your belongings to prevent the spread while evacuated.

## City-Assisted Evacuation (CAE)

### What is City-Assisted Evacuation?

City-Assisted Evacuation (CAE) assists people in Orleans Parish who cannot leave the city on their own during a mandatory evacuation.

The RTA will provide transportation from designated evacuspots to the Smoothie King Center. From there, additional transportation will be provided out of the city. Once safe, the CAE will transport citizens back to the Smoothie King Center. RTA buses will then bring you back to your original evacuspot.

All normal RTA bus routes ending at Duncan Plaza will make a final stop at the Smoothie King Center.

### What is an Evacuspot?

Evacuspots are bus stops where you can get a safe ride out of New Orleans. These spots are marked by a statue that looks like a person holding one hand up.

- Five evacuspots are designated for seniors as well as people with medical and mobility needs.
- If possible, individuals with minor mobility or medical limitations should go to a Senior Center Pick-Up Location.
- If you can't get to an evacuspot because of medical needs, you might be eligible to be picked up from your home. Call 311 or register online at [ready.nola.gov](http://ready.nola.gov).



**If a mandatory evacuation order is issued during the COVID-19 pandemic, you must leave. Residents are reminded to get vaccinated, practice social distancing, and wear face coverings.**