

City-Assisted Evacuation

In the event of a mandatory evacuation, the following locations will be used as evacuation pick-up areas called **evacuspots**. RTA buses will transport evacuees from these spots to the Smoothie King Center where they will be safely evacuated out of the city. Pick-ups from evacuspots end 30 hours before a storm reaches the area.

Senior Centers

Arthur Monday Center
1111 Newton Ave.
Algiers

Mater Dolorosa
1226 S. Carrollton Ave.
Carrollton

Central City Senior Center
2101 Philip St.
Central City

Sanchez Senior Center
1616 Caffin Ave.
Lower 9th Ward

Kingsley House
1600 Constance St.
Lower Garden District

General Population

Dryades YMCA
1924 Philip St.
Central City

McMain High School
5712 S. Claiborne Ave.
Broadmoor

East New Orleans Regional Library
5641 Read Blvd.
NO East

Palmer Park
S. Claiborne Ave.
West Carrollton

Harriet Tubman Charter School
2832 General Meyer Ave.
Algiers

Robert Smith Library
6300 Canal Blvd.
Lakeview

Louis Armstrong Park
801 N. Rampart St.
Tremé

Sanchez Senior Center
1616 Caffin Ave.
Lower 9th Ward

Lyons Community Center
624 Louisiana Ave.
Irish Channel

Stallings Community Center
4300 St. Claude Ave.
Bywater

Mary Queen of Vietnam Church
14001 Dwyer Blvd.
NO East

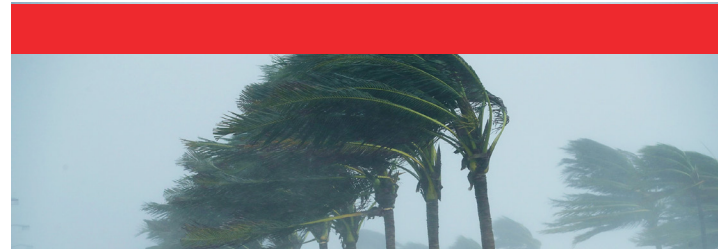
Walmart
4301 Chef Menteur Hwy.
Gentilly

Warren Easton High School
3019 Canal St.
Mid-City

For More Information

Call **311**, text **EVACNOLA** to **888777** or visit the City of New Orleans online at **ready.nola.gov**.

For info on how RTA takes part in the CAEP, visit **RTAforward.org/hurricane** or follow RTA on social media.



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RTA A. Phillip Randolph Facility
2817 Canal Street
New Orleans, LA 70119
www.RTAforward.org
Rideline: 504-248-3900

2020 Hurricane Preparedness Guide



Use this guide in developing a **hurricane evacuation plan** for your family.



Make a Plan

Now is the time to make your plan and get prepared.

- Decide whether to evacuate or shelter in place in advance of the storm. In the event of a mandatory evacuation, all residents and visitors must leave.
- Create a network of neighbors, friends, and relatives to assist you in an emergency.
- Inform your family and friends of your plan and determine how you will maintain contact with one another.
- Designate someone in your support network to keep an extra key to your home, access your emergency supplies and medication, and to check in on you.
- Stay in touch, stay informed. Listen to your radio or TV, and keep aware of changes in a storm. Sign up for NOLA Ready Emergency Alerts. Text **EVACNOLA** to **888777** or go to ready.nola.gov for more options.
- Be realistic about your ability to manage being alone during and after a storm.
- Do you have a service animal or pet? Make a pet evacuation kit to include: carrier, copies of vaccination records, ID tag or microchip, collar, leash, bowls, medications, food, manual can opener, and photo of your pet. If you evacuate, take your pet with you.

To enroll in the **Special Needs Registry**, get information about evacuspots, or for help preparing for emergencies, call **311** or visit online at ready.nola.gov. Outside of Orleans Parish, call **(877) 286-6431 (toll-free)**.

Create a List

Prepare for a loss of power when you won't have access to your cell phone or computer.

- Write a list of resources, contacts and important information: Phone numbers of friends and family members, primary care physician, pharmacist, and your local police/fire department.
- Collect and protect documents. In case of flooding, make sure copies of important papers, personal identification, insurance policies, social security cards and birth certificates are all in one place, ideally sealed in a plastic bag.

What can I bring on buses leaving from evacuspots?

1. One carry-on sized bag for each person is allowed. The bag should be able to fit on your lap.
2. You should bring any medicine you need. If you are a senior citizen, try to go to a Senior Center evacuspot. There are extra volunteers at these spots to help you.
3. Bring important papers you may need and extra money.
4. Bring something that can help us figure out who you are, like an ID card. If you don't have one, you will NOT be turned away.
5. Pets, 20 pounds or less that fit in a carrier, should have an ID collar, leash, and medications. Your pet will be taken to an animal shelter nearby where you will care for it.

Due to the COVID-19 pandemic, you should also include face coverings/masks and hand sanitizer in your belongings to prevent the spread while evacuated.

City-Assisted Evacuation (CAE)

What is City-Assisted Evacuation?

City-Assisted Evacuation (CAE) assists people in Orleans Parish who cannot leave the city on their own during a mandatory evacuation.

The RTA will provide transportation from designated evacuspots to the Smoothie King Center. From there, additional transportation will be provided out of the city. Once safe, the CAE will transport citizens back to the Smoothie King Center. RTA buses will then bring you back to your original evacuspot.

If a mandatory evacuation is issued during the COVID-19 pandemic, CAE will still occur. Additional precautions will be implemented to keep all citizens safe.

What is an Evacuspot?

Evacuspots are bus stops where you can get a safe ride out of New Orleans. These spots are marked by a statue that looks like a person holding one hand up.

- Five evacuspots are designated for seniors as well as people with medical and mobility needs.
- If possible, individuals with minor mobility or medical limitations should go to a Senior Center Pick-Up Location.
- If you can't get to an evacuspot because of medical needs, you might be eligible to be picked up from your home. Call 311 or register online at ready.nola.gov.

Social distancing measures should be taken at evacuspots and at the Smoothie King Center.