

Sign up for Smart911

The **City of New Orleans Health Department** recommends that all residents add medical information to **Smart911**.

Smart911 will help the City of New Orleans' **emergency planners** and **first responders** know who might need extra help during/after an emergency.

Smart911 will enable you to receive customized alerts and resources that may be available during all types of emergencies, including hurricane evacuations, extended power outages, flood events, and more.

Include medical information on your Smart911 profile, **especially if any of the following conditions apply to you or a loved one:**



Use life support systems, like oxygen, a respirator, a ventilator, a pacemaker, or are insulin dependent



Have trouble walking, moving around, or have a prosthesis



Are blind, deaf, hard of hearing, or have trouble seeing



Are on dialysis



Have speech, intellectual, or mental health disabilities

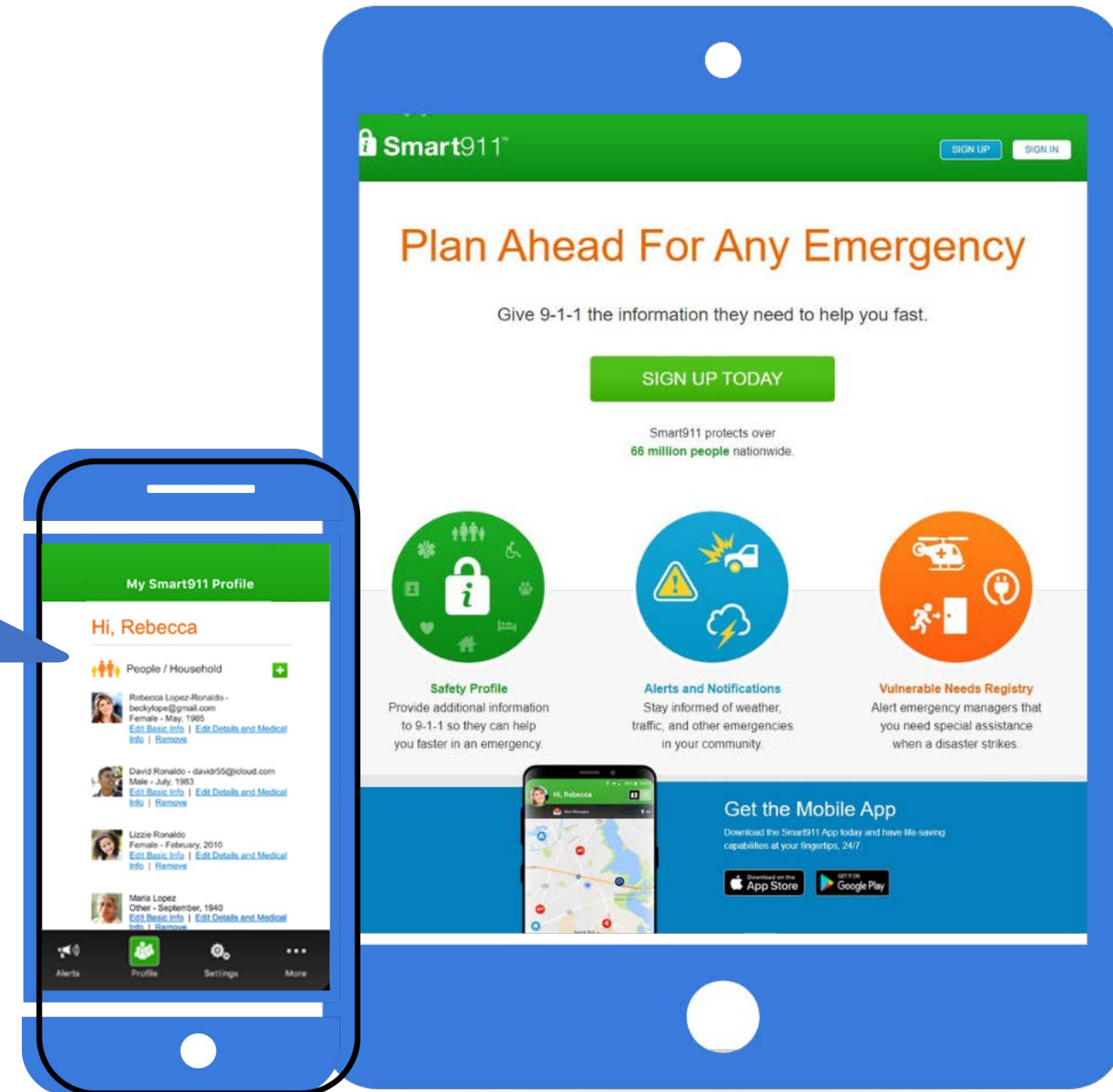


Use service animals

How to create a Smart911 profile

For more information on how to sign up for Smart911 visit:

 ready.nola.gov/alerts



Include your Smart911 health information

The screenshot shows the Smart911 profile interface. At the top is a navigation bar with 'Profile', 'Alerts', 'Account Settings', and 'FAQ'. Below this, the user is greeted with 'Hi, NOLA Ready'. The main content area is divided into sections: 'People / Household' with an 'IMPROVE PROFILE' button and an 'ADD' button; 'Addresses' with an 'ADD' button; 'Phones' with an 'ADD' button; 'Emergency Contacts' with an 'ADD' button and a message 'You have not added any Emergency Contacts. Add now'; and 'Preferred Providers' with an 'ADD' button and a message 'You have not yet listed any Preferred Providers. These can include your specific air ambulance, ground ambulance, and hospital choices. Add one now'. A blue callout box labeled 'Include medical information' points to the 'Edit Details and Medical Info' link. Another blue callout box labeled 'Add emergency contact information' points to the 'ADD' button for Emergency Contacts. A third blue callout box labeled 'Share preferred medical provider information' points to the 'ADD' button for Preferred Providers.

Include medical information

Include medical information on your Smart911 profile, **especially if you have a disability or mobility needs.**

Add emergency contact information

Identify a helper to assist you in creating a Smart911 profile.

Share preferred medical provider information

Need assistance registering for Smart911? Call 3-1-1