



HURRICANE PREPAREDNESS

Stay connected, make a plan, gather supplies.



ready.nola.gov



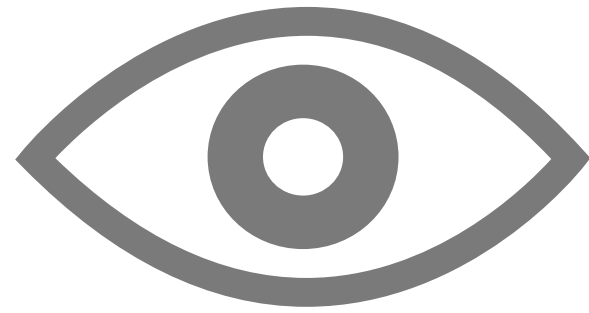
ready@nola.gov



[@nolaready](https://twitter.com/nolaready)

Know the Difference Between:

Watches



A watch means there is a **POTENTIAL** for an emergency to occur in New Orleans.

EX: The National Weather Service has issued a tornado **WATCH** for Orleans Parish until 10PM. This means that there is potential for tornadoes in NOLA.

Warnings



A warning means an emergency is currently **HAPPENING** in the area.

EX: If a tornado **WARNING** is issued, that means there is a tornado in the area and you should seek shelter immediately.



Stay connected, make a plan, gather supplies.



ready.nola.gov

Emergency
preparedness is
as easy as 1-2-3

1

STAY CONNECTED

2

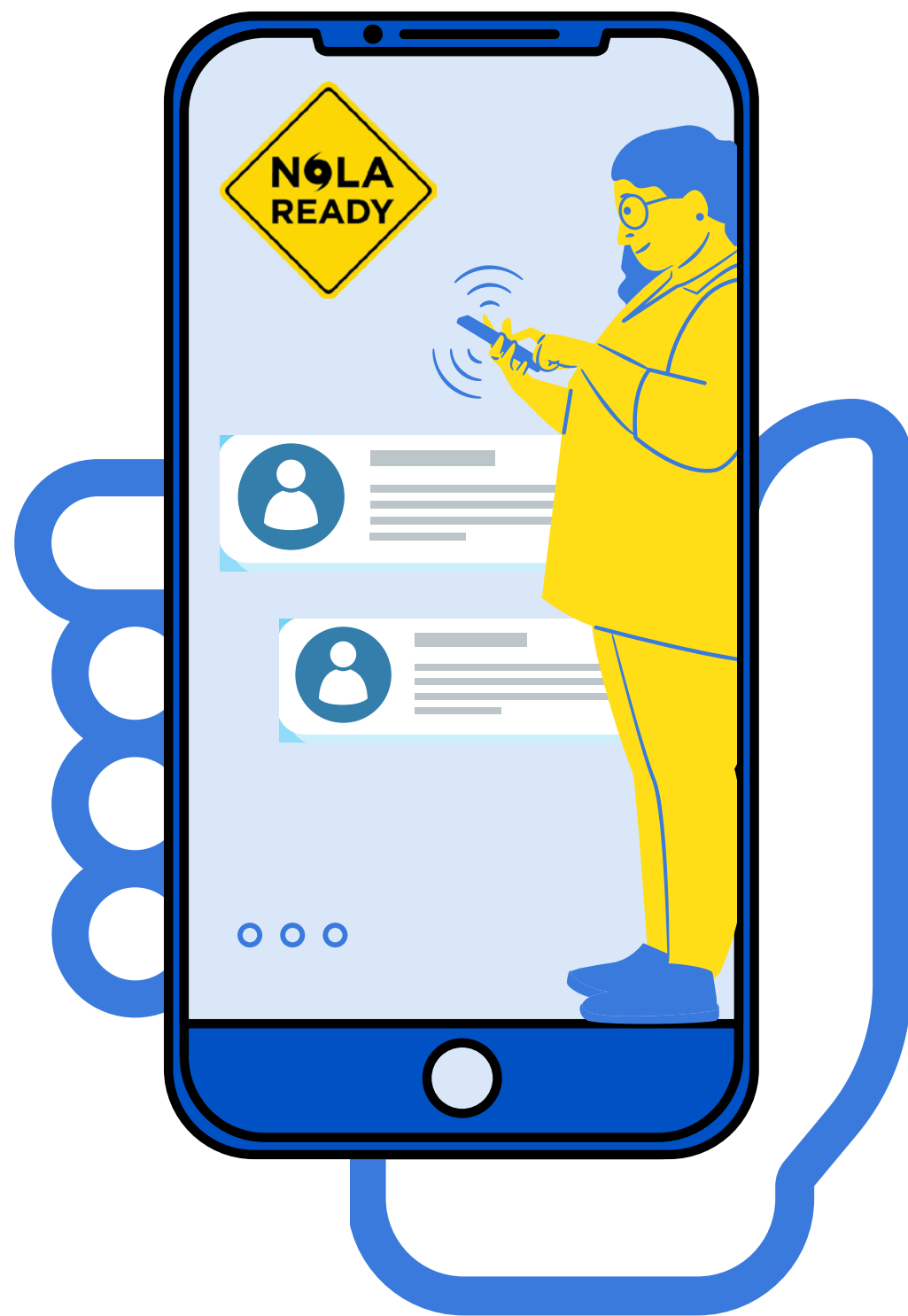
MAKE A PLAN

3

GATHER SUPPLIES



Stay connected, make a plan, gather supplies.



ready.nola.gov



@nolaready

1 STAY CONNECTED



ready.nola.gov



@nolaready



3 1 1



@nolaready



Facebook.com/nolaready

NEW!

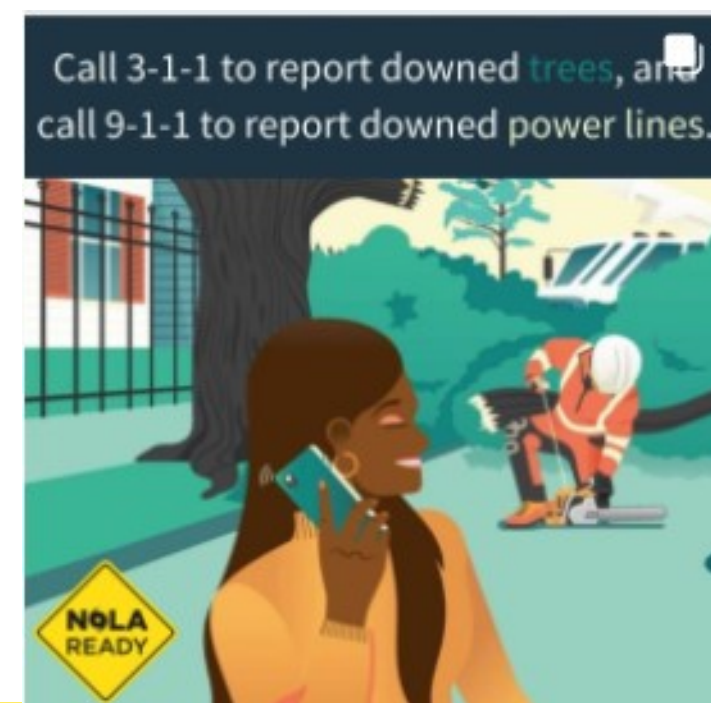
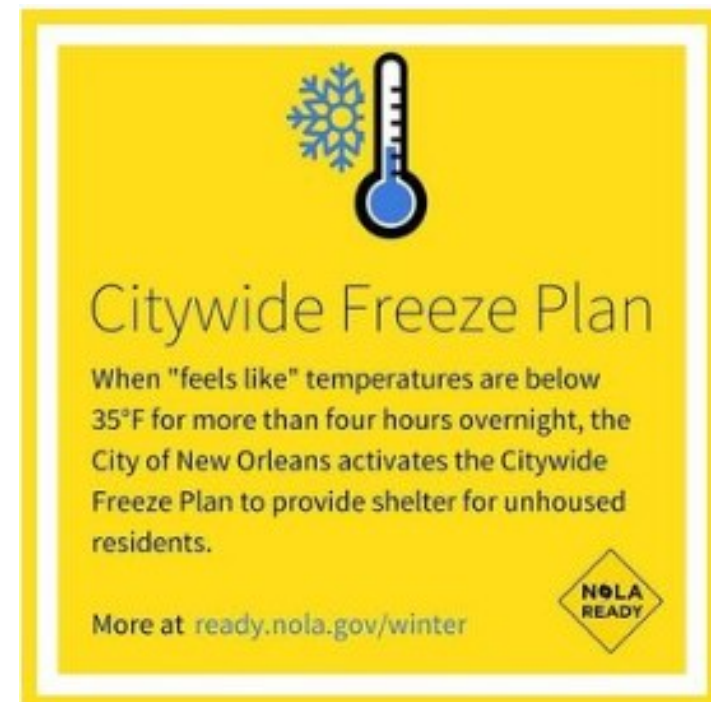


Text **NOLAREADY**
to **77295** for alerts

Envíe un mensaje de
texto **ESP** al **77295**
para recibir alertas en
español

What type of info will you receive via emergency alert?

- Severe weather alerts
- Flood watches and warnings
- Neutral ground parking updates
- Boil water advisories
- Public safety incidents
- Hazardous material incidents
- Storm preparedness
- Post-emergency resources (shelter locations, food distribution, tarp distribution)



Sign up for Smart911

The **City of New Orleans Health Department** recommends that all residents add medical information to **Smart911**.

Smart911 will help the City of New Orleans' **emergency planners** and **first responders** know who might need extra help during/after an emergency.

Smart911 will enable you to receive customized alerts and resources that may be available during all types of emergencies, including hurricane evacuations, extended power outages, flood events, and more.

Include medical information on your Smart911 profile, **especially if any of the following conditions apply to you or a loved one:**



Use life support systems, like oxygen, a respirator, a ventilator, a pacemaker, or are insulin dependent



Have trouble walking, moving around, or have a prosthesis



Are blind, deaf, hard of hearing, or have trouble seeing



Are on dialysis



Have speech, intellectual, or mental health disabilities

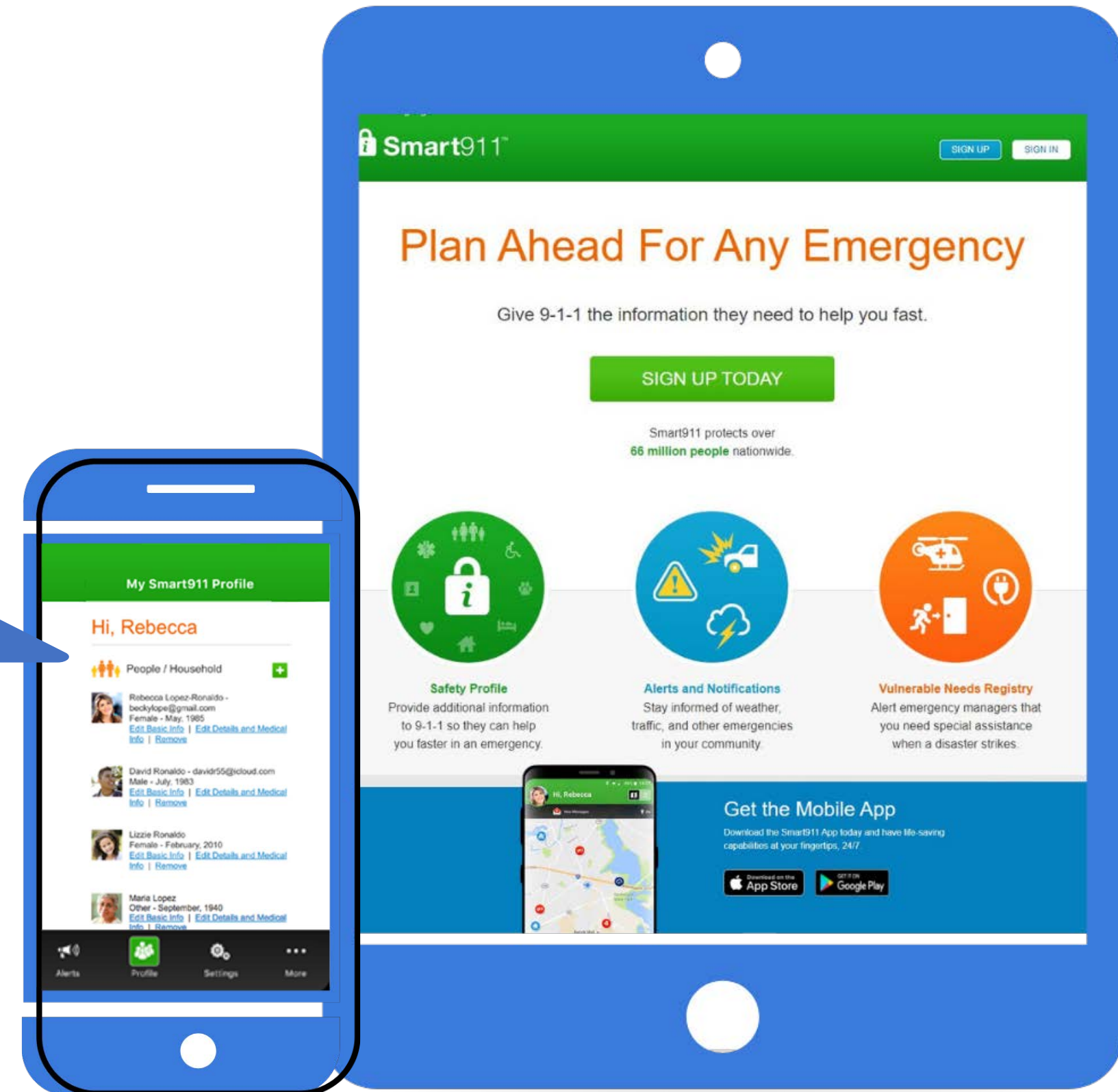


Use service animals

How to create a Smart911 profile

For more information on how to sign up for Smart911 visit:

 ready.nola.gov/alerts



Include your Smart911 health information

The screenshot shows the Smart911 profile interface. At the top is a navigation bar with 'Profile', 'Alerts', 'Account Settings', and 'FAQ'. Below this, the user is greeted with 'Hi, NOLA Ready'. The main content area is divided into sections: 'People / Household' with an 'IMPROVE PROFILE' button and an 'ADD' button; 'Addresses' with an 'ADD' button; 'Phones' with an 'ADD' button; 'Emergency Contacts' with an 'ADD' button and a message 'You have not added any Emergency Contacts. Add now'; and 'Preferred Providers' with an 'ADD' button and a message 'You have not yet listed any Preferred Providers. These can include your specific air ambulance, ground ambulance, and hospital choices. Add one now'. A hand cursor is pointing at the 'Edit Details and Medical Info' link under the 'People / Household' section. Three blue callout boxes with arrows point to the 'IMPROVE PROFILE' button, the 'ADD' button under 'Emergency Contacts', and the 'ADD' button under 'Preferred Providers'.

Include medical information

Include medical information on your Smart911 profile, **especially if you have a disability or mobility needs.**

Add emergency contact information

Identify a helper to assist you in creating a Smart911 profile.

Share preferred medical provider information

Need assistance registering for Smart911? Call 3-1-1



2 MAKE A PLAN

Create and practice your plan so your family will know what to do in a crisis.



ready.nola.gov/plan



Stay connected, make a plan, gather supplies.

WHAT ARE
YOUR NEEDS?



WHO ELSE IS IN
YOUR SUPPORT
NETWORK?



**ADDITIONAL
CONSIDERATIONS**



WHO IS A
RESOURCE OUT
OF TOWN?



WHAT ARE YOUR
NEIGHBOR'S
PLANS?



DO YOU HAVE A
BUSINESS TO
CONSIDER?



KIDS



SENIORS



PETS



PEOPLE WITH
MEDICATION



PEOPLE WITH
DISABILITIES

Understand Your
Unique Circumstances



Get flood insurance & get ready for rain



ready.nola.gov/rain



Your Flood Risk is **HIGH**

This property is in an "AZone" according to the Federal Emergency Management Agency's flood insurance rate map. It is located in a [low-lying area in a rainy climate](#) and is protected by a levee. Properties in this area are more likely to have flood damage than fire damage.

Your risk is lowered if your building is **elevated 3ft above the ground.**

This number represents one foot above Base Flood Elevation (BFE) or three feet above the highest adjacent curb, whichever is higher. [Read more about the City of New Orleans minimum elevation requirements.](#)

There are other things you can do to lower your risk:

- [Clean in front of your catch basins](#) - \$
- [Elevate your utilities](#) - \$
- [Install green infrastructure](#) - \$ - \$\$
- [Elevate your home](#) - \$\$\$

Flood Insurance is **HIGHLYRECOMMENDED**

Flood Insurance is required here if:

- You have a federally-backed mortgage
- Your property received federal rebuilding dollars from a previous disaster

Flood Insurance is worth the cost:

- The average cost in this zone is **\$1,129 per year**
- Flood insurance provides more recovery dollars after a flood than post-disaster assistance programs. In the last 20 years, property owners here got **7 times more** from flood insurance payouts than from FEMA payouts
- [Flood Insurance is easy to get!](#)



ready.nola.gov/rain

There are simple, low-cost ways you can reduce flood risk to your home or business.

✓ Install green infrastructure

Simple projects like installing a rain garden or rain barrel in your yard can help reduce the risk of flooding on your property.

✓ Adopt a catch basin

Adopt a catch basin and keep it clear of leaves, trash & debris so that rainwater doesn't get blocked and can get to the drain.

- Call 311 to report a clogged catch basin or other drainage concern.

✓ Elevate your utilities

Consider elevating your utilities, like your electrical and HVAC systems. It's a cost-effective way to reduce your risk of flood damage and lower your flood insurance premium. For even more protection, consider elevating your entire home.



ready.nola.gov/rain

City of New Orleans Hurricane Plans

Emergency Plans & Operations in Place:

- Pre-Storm and Post-Storm Evacuation
- Emergency Resource Centers
- Shelters



Depending on the circumstances of each incident, these emergency plans may be activated to connect residents to essential services and keep them out of harm's way. Each plan prioritizes **inclusivity** and **accessibility**. **Services are FREE for ALL residents**, regardless of immigration status, identification, primary language, or functional needs.



Stay connected, make a plan, gather supplies.

Pre-Storm Evacuation

If a mandatory evacuation order is issued, the City of New Orleans will activate the **City-Assisted Evacuation Plan**.

- A mandatory evacuation order relies upon coordination with the state, national guard, and surrounding parishes.
- Ahead of a rapidly intensifying storm, we may have to condense our evacuation timeline.



Know the Difference Between:

Voluntary

Evacuation



All residents and visitors are encouraged to consider leaving as the forecasted conditions may be dangerous.

Consider your needs and the needs of your household when deciding whether you will evacuate.

Mandatory

Evacuation



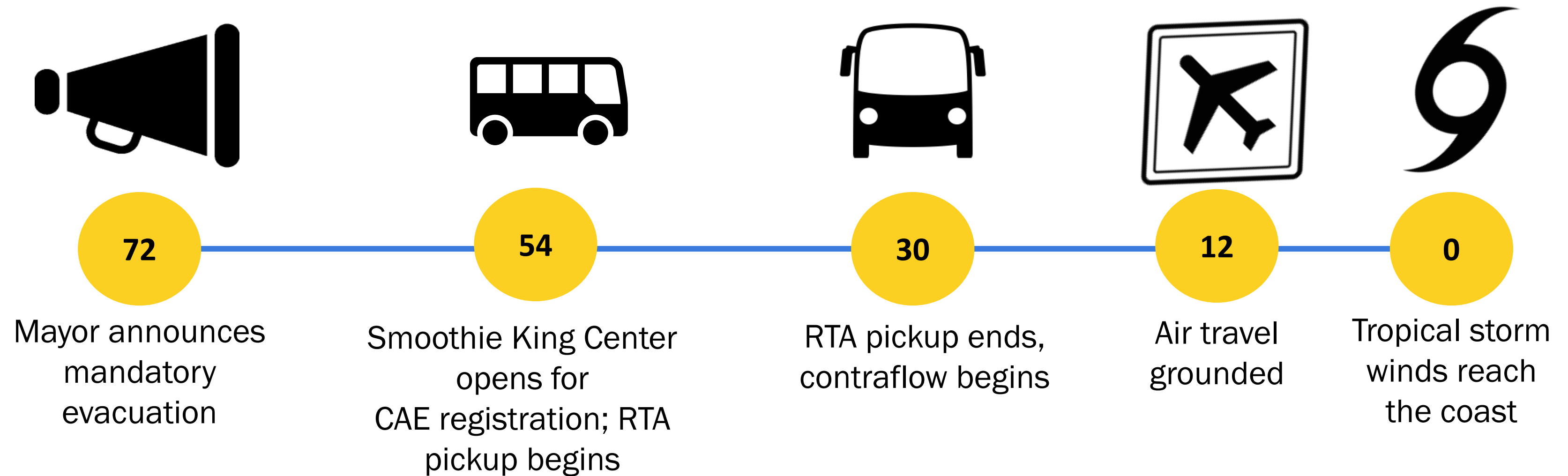
All residents and visitors must leave. The conditions will seriously endanger lives and threaten significant damage or destruction to property.

Public services and first responders will be suspended for some time, and there will be an imminent call to shelter in place.



Stay connected, make a plan, gather supplies.

Mandatory Evacuation/Pre-Storm Evacuation Timeline



Stay connected, make a plan, gather supplies.

Rapidly Intensifying Storms

Rapidly intensifying storms
are becoming more common

City Assisted Evacuation Contingency Plan	
GREEN	Full City-Assisted Evacuation (CAE) with resources generally available.
YELLOW	Limited CAE, with priority focused on evacuation of high-risk groups such medically vulnerable individuals and seniors. Others may be advised to self-evacuate or shelter in place.
RED	Little to no pre-storm evacuation possible. Potential area of refuge activation for vulnerable populations followed by post-storm evacuation or shelter operations.

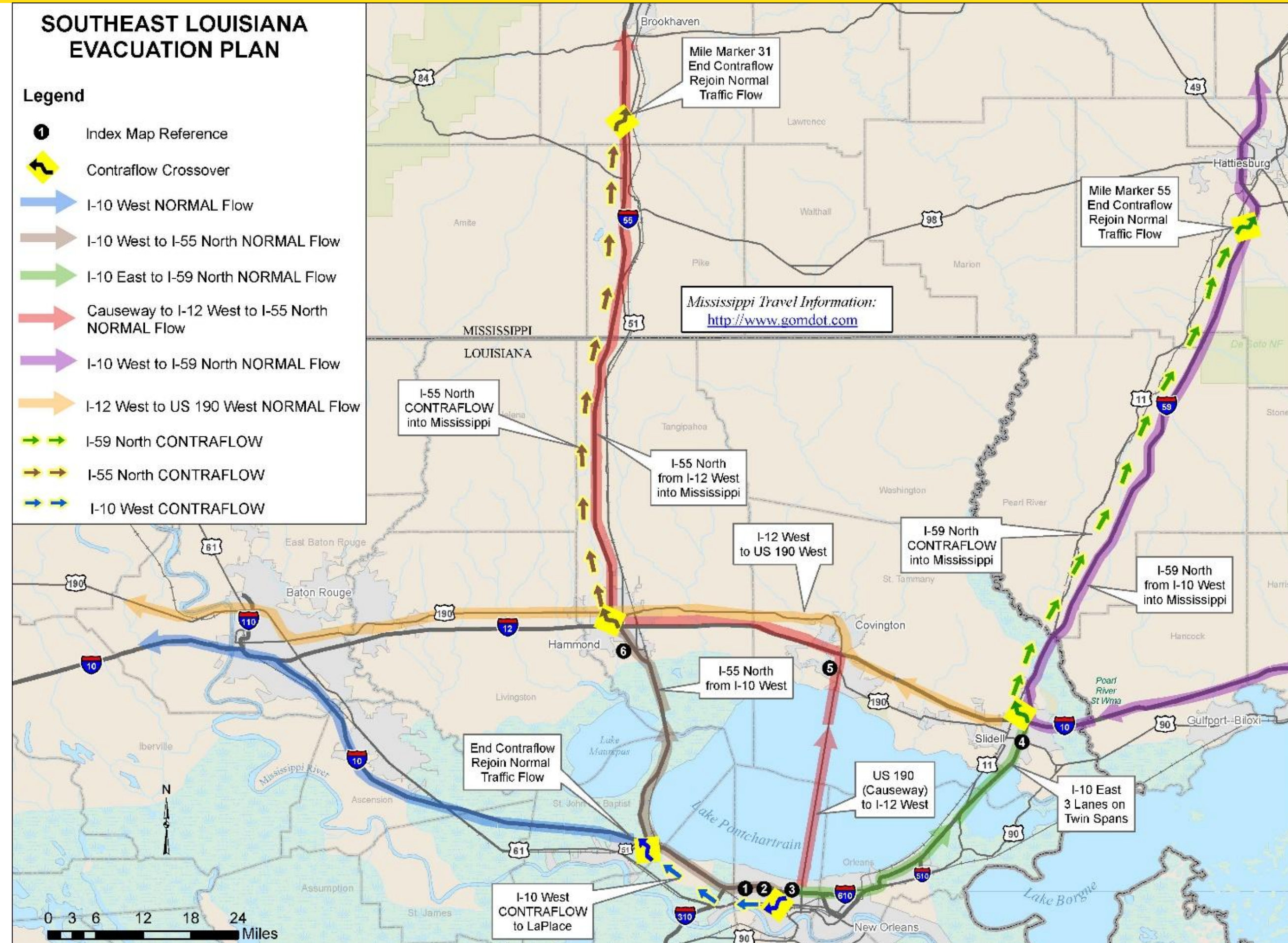


Stay connected, make a plan, gather supplies.

What is contraflow?

If a mandatory evacuation is called, the **State of Louisiana** may activate their contraflow plan.

That means that all traffic on major highways travels the in the same direction: **away from the coast.**



Post-Storm Evacuation

If a hurricane causes major infrastructure damages, the **City may operate a post-storm evacuation.**

- This plan may be activated when there are significant delays or disruptions in public services or utilities.
- If you do not evacuate ahead of a major hurricane, prepared with your go-bag in case you need to evacuate after landfall.



**NOLA
READY**

Emergency Resource Centers (ERCs)

If residents need help accessing essential services, the City may open **Emergency Resources Centers (ERCs)** in affected neighborhoods.

- Emergency Resources Centers (ERCs) are designed to **provide residents access to information, community, and disaster resources.**



Possible ERCs

NO East Joe Brown Recreation Center

Gentilly Milne Recreation Center

9th Ward Sanchez Multi-Service Center, Stallings St. Claude Recreation Center

Hollygrove Carrollton Multi-Service Center

West Bank Cut-Off Community Center, Arthur Monday Center, Cita Dennis Hubbell

Library, Algiers Regional Library

Treme Treme Recreation Community Center

City Park Gernon Brown Recreation Center

Uptown Rosenwald Rec Center (Gert Town), Lyons Recreation Center (Touro),

Milton H. Latter Public Library, Nix Public Library

Ready.nola.gov/plan/emergency-resource-centers

**NOLA
READY**

Shelters

If there is a need to shelter locally, the City has several **scalable sheltering options**.

Shelters located in Orleans Parish may be **open to general or specific populations**, including unhoused populations and those with other specific medical needs.





GATHER SUPPLIES

Make sure you have the supplies you may need during an emergency or disaster.



[ready.nola.gov/gather](https://ready.nola.gov/gather-supplies) -supplies



Stay connected, make a plan, gather supplies.

Gather Supplies



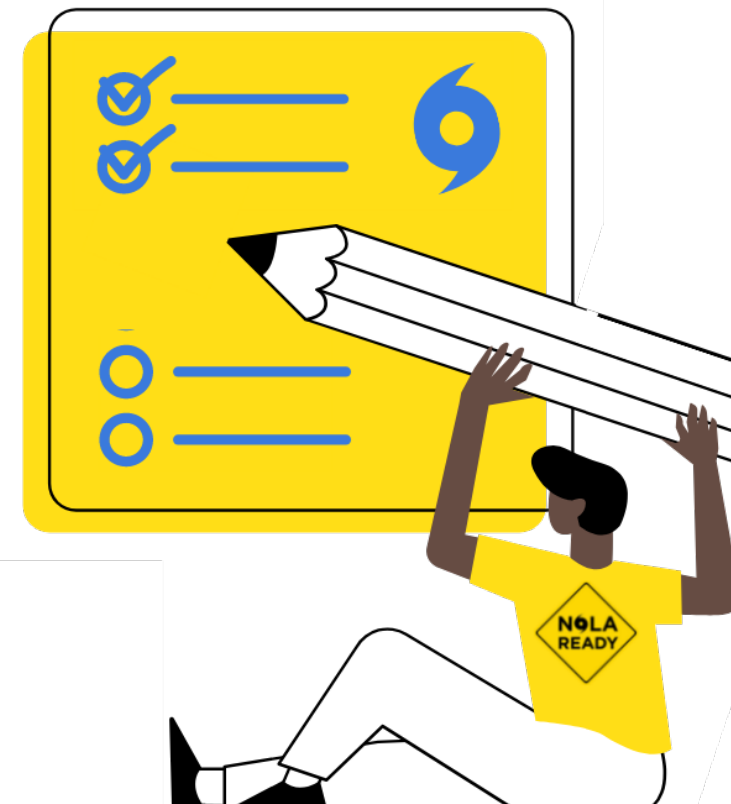
Make a "go bag"

- ☐ ID, birth, and/or marriage certificate
- ☐ Cash
- ☐ Emergency contacts
- ☐ Medical records and insurance policies
- ☐ Documents providing residency
- ☐ Medications
- ☐ First Aid Kit
- ☐ Radio, flashlights, and batteries
- ☐ Clothes, toiletries, bedding
- ☐ Pet supplies



Make a "home kit"

- ☐ 5 days of non-perishable food
- ☐ 5 gallons of water per person
- ☐ First Aid Kit
- ☐ 2+ weeks supply of medication
- ☐ Flashlight, radios, and batteries
- ☐ Matches or lighter
- ☐ Pet supplies
- ☐ Books and games



[Ready.nola.gov/gather-supplies](https://ready.nola.gov/gather-supplies)

Get Involved



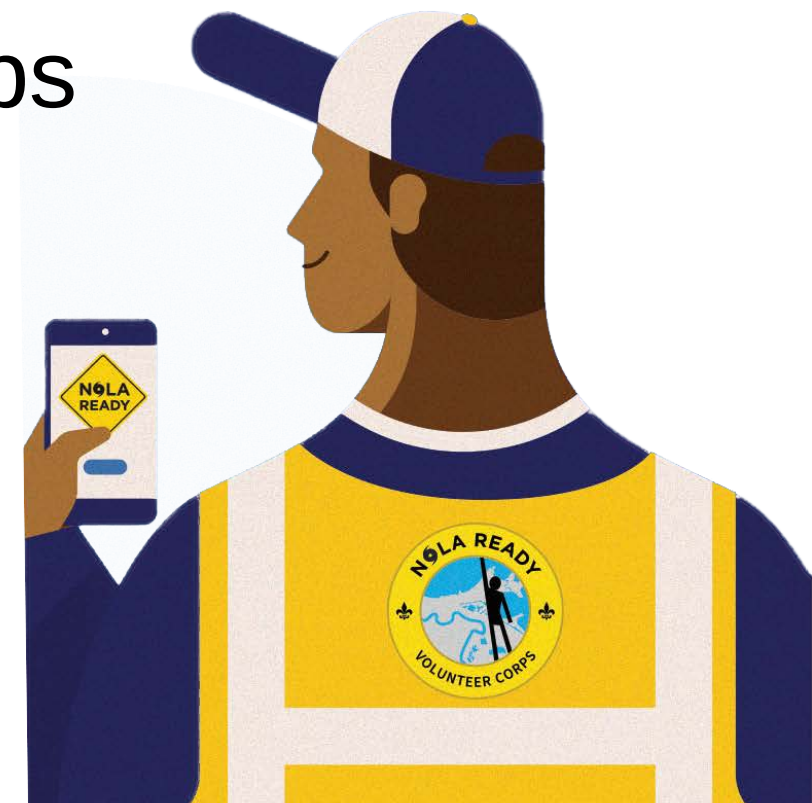
Stay connected, make a plan, gather supplies.

ready.nola.gov/volunteer



Train Up or Volunteer!

Join the NOLA Ready Volunteer Corps
and help your neighbors during
emergencies.



NOLA Ready

Trainings Available

Request a FREE training at

 ready.nola.gov/training

- ✓ Active Shooter Preparedness
- ✓ Bystander Response Training
- ✓ Stop the Bleed
- ✓ Overdose Prevention
- ✓ Hands-Only CPR
- ✓ Hurricane Preparedness
- ✓ Business Continuity



Stay connected, Plan for Emergencies, Gather Supplies.



Questions?

 ready.nola.gov

 ready@nola.gov

