Regional Transit Authority
Certification of ADA Paratransit Eligibility
(LIFT/ DIAL–A-RIDE)

Instructions: PLEASE READ CAREFULLY and remove this sheet before returning application.

Applicants may receive in-person functional assessments as part of the eligibility process. The following information is provided to assist you in completing the attached application for paratransit (Lift/Dial-A-Ride) service from the RTA. Please note that eligibility is not based on a person’s age. This application is divided into three sections listed below:

Policies and Procedures KEEP this part for your records. Do NOT return this part to RTA.
Part 1 Applicant Information
Part 2 Health Care Professional Verification

♦ Be sure the entire application is completed & return Part 1 & 2 to RTA. Incomplete applications will be returned. Print clearly in ink and return the original application to RTA. Copies and faxes are not accepted.

♦ Part 2 is ONLY for the health care professional familiar with your disability. The application will be returned to you if answered by anyone other than the health care professional. A licensed health care professional must be licensed by the state of Louisiana and may include, but is not limited to a physician, nurse, or vocational rehabilitation counselor. NO SOCIAL WORKERS.

♦ Signatures are required from all applicants or their legal guardians on the application. Also, health care professionals must include their professional license number and signature.

♦ Allow three (3) weeks for completed applications to be processed. RTA will determine if you are eligible for this service and notify you by mail of our decision.

♦ The Regional Transit Authority and the Federal Transit Administration for the provision of public transit services will use the information obtained in this certification. This information will be kept confidential and will not be provided to any other person.

♦ You may contact our Eligibility Office at (504) 827-8345

Send your completed application to:
Regional Transit Authority
ADA Eligibility/ID Center
2817 Canal Street
New Orleans, LA 70119