



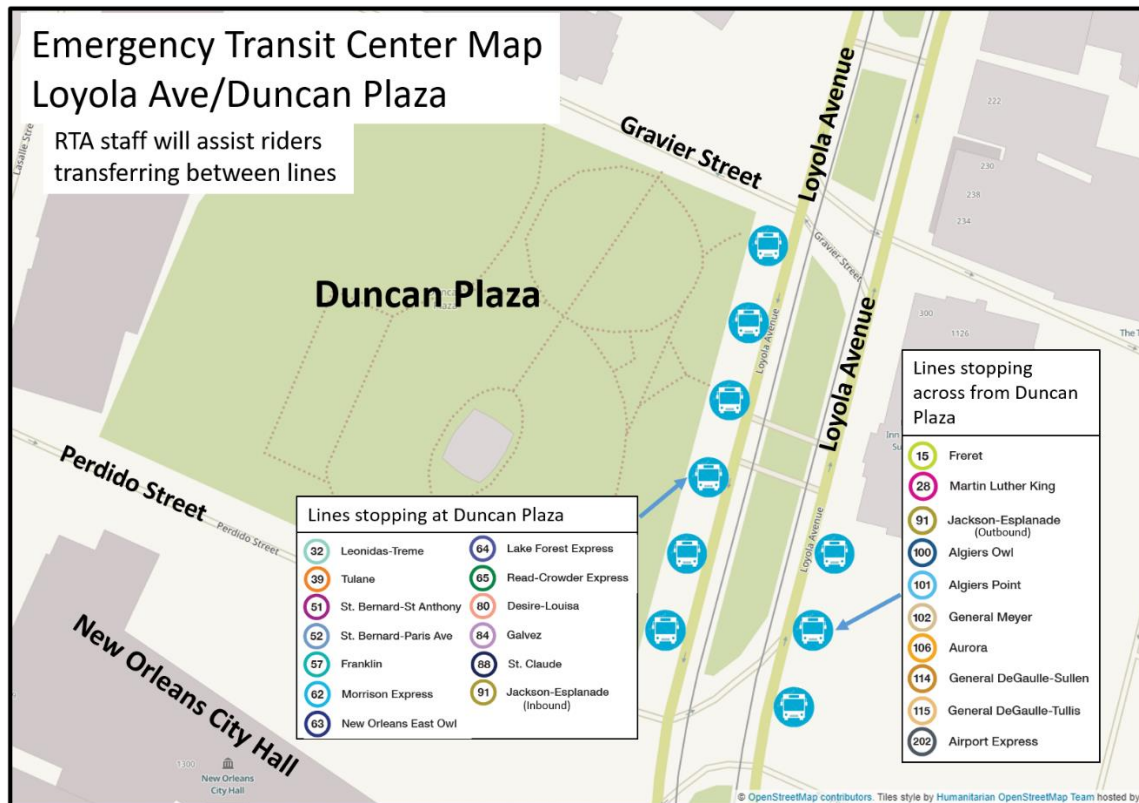
Media Contact: Angele Young Boutte
504-215-0478 | ayoung@RTAforward.org

MEDIA ADVISORY
FOR IMMEDIATE RELEASE
October 18, 2019

RTA relocates temporary central transit hub relocation to Duncan Plaza

(New Orleans) – At 3:00 A.M. on Sunday, October 20th, the New Orleans RTA is relocating its temporary central transit hub from RTA headquarters (2817 Canal Street) to Duncan Plaza (343 Loyola Avenue). As the City of New Orleans continues its response to the Hard Rock Hotel building collapse, this temporary solution keeps riders closer to the original transit hub while remaining outside of the evacuation zone. The RTA will provide onsite operations management and customer service.

The Hard Rock Hotel evacuation zone continues to prohibit RTA transit service to the Elk and Canal hub. The RTA is working closely with the City of New Orleans and will continue to update riders as new information becomes available. The RTA has implemented these service changes to minimize the burden to its riders while continuing to provide safe, reliable service. These changes will remain in effect until further notice.



Riders will be able to make transfers to buses at Duncan Plaza as they normally would from Elk and Canal. Lines serving the Transit Hub are:

15-Freret, 28-Martin Luther King, 32-Leonidas-Treme, 39-Tulane, 51-St. Bernard-St. Anthony, 52- St. Bernard-Paris Ave., 57-Franklin, 62-Morrison Express, 63-New Orleans East Owl, 64-Lake Forest Express, 65-Read-Crowder Express, 80-Desire-Louisa, 84-Galvez, 88-St. Claude, 91-Jackson-Esplanade, 100-Algiers Owl, 101-Algiers Point, 102- General Meyer, 106-Aurora, 114-General DeGaulle-Sullen, 115-General DeGaulle-Tullis, 202-Airport Express

Streetcar service changes continue until further notice for the following lines:

- Riverfront Streetcar – service suspended along entire streetcar line, RTA is recommending that riders use the 55-Elysian Fields or the 5-Marigny-Bywater in place of the suspended Riverfront Streetcar line.
- Rampart- St. Claude Streetcar – service suspended along entire streetcar line.
- Canal streetcar-Cemeteries – streetcars will continue to run as normal from Liberty to Cemeteries or City Park, all streetcar service is suspended from Liberty Street to the river. Bus bridges are in place and servicing the suspended portions of the Canal streetcar-Cemeteries line.
- Canal streetcar-City Park/Museum – streetcars will continue to run as normal from Liberty to Cemeteries or City Park, all streetcar service is suspended from Liberty Street to the river. Bus bridges are in place and servicing the suspended portions of the Canal streetcar-City Park/Museum streetcar line.

-30-

To learn more about RTA services, visit www.RTAforward.org or call Ride Line at 504-248-3900. All service alerts and detours can also be accessed by downloading [RTA's GoMobile app](#)