The Regional Transit Authority is here to help you stay safe during Hurricane Season.

For More Information

Call 311
Visit the City of New Orleans online at ready.nola.gov
Outside of Orleans Parish, call (877) 286-6431 toll free

The RTA Board of Commissioners
Sharonda Williams, Chairwoman - Orleans Parish
Earline Roth, Vice-Chairwoman - Orleans Parish
Flozell Daniels, Jr., Commissioner - Orleans Parish
Ashleigh Gardere, Commissioner - Orleans Parish
Barbara Waiters, Commissioner - Orleans Parish
Al Herrera, Commissioner - Jefferson Parish
Walter Tillery, Commissioner - Jefferson Parish
Sharon Wegner, Commissioner - Jefferson Parish

City-Assisted Evacuation

SENIOR CENTERS
Arthur Monday Center
1111 Newton Avenue, Algiers
Kingsley House
1600 Constance Street, Lower Garden District
Central City Senior Center
2101 Philip Street, Central City
Mater Dolorosa
1226 S. Carrollton Ave, Carrollton

GENERAL POPULATION
Smith Library Bus Stop
6300 Canal Blvd., Lakeview
Palmer Park Bus Stop
S. Claiborne and S. Carrollton, West Carrollton
McMain High School Bus Stop
5712 S. Claiborne Ave, Broadmoor
Lyons Community Center
Bus Stop
624 Louisiana Ave, Irish Channel
Dryades YMCA Bus Stop
1924 Philip Street, Central City
Warren Easton High School Bus Stop
3019 Canal Street, Mid-City
Louis Armstrong Park Bus Stop
801 N. Rampart, Treme
Harriet Tubman Charter School Bus Stop
2832 General Meyer, Algiers
Stallings Community Center Bus Stop
4300 St. Claude, Bywater
Sanchez Center Bus Stop
Caffin & N. Claiborne,
1616 Caffin Ave, Lower 9th Ward
Walmart
4301 Chef Menteur, Gentilly
East New Orleans Regional Library
5641 Read Blvd, NO East
Mary Queen of Vietnam Church
14001 Dwyer, NO East

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RTA
RTA A. Phillip Randolph Facility
2817 Canal Street
New Orleans, LA 70119
504-827-8300
www.norta.com
Rideline: 504-248-3900

Rideline: 504-248-3900
Make a Plan
Now is the time to make your plan and get prepared.

- Decide whether to evacuate or shelter in place in advance of the storm.
- Create a network of neighbors, friends and relatives to assist you in an emergency.
- Inform your family and friends of your plan and determine how you will maintain contact with one another.
- Designate someone in your support network to keep an extra key to your home, access your emergency supplies and medication, and to check in on you!
- Stay in touch, stay informed. Listen to your radio or TV, and keep aware of changes in a storm that could require mandatory evacuation.
- Be realistic about your ability to manage alone during and after a storm.
- Do you have a service animal or pet? Make a pet evacuation kit to include: carrier, copies of vaccination records, ID tag or microchip, collar, leash, bowls, medications, food, manual can opener, and photo of your pet. If you evacuate, take your pet with you.

For more information about finding your evacuspot, enrolling in the Special Needs Registry, or preparing for emergencies call 311 or visit online at ready.nola.gov. Outside of Orleans Parish, call (877) 286-6431 (toll-free).

Create a List
Prepare for a loss of power when you won’t have access to your cell phone or computer.

- Write a list of resources, contacts and important information: phone numbers of friends and family members, primary care physician, pharmacist, and your local police/fire department.
- Collect and protect documents. In case of flooding, make sure copies of important papers, personal identification, insurance policies, social security cards and birth certificates are all in one place, ideally sealed in a plastic bag.

What can I bring on buses leaving from evacuspots?
- One small bag for each person is allowed. The bag should be able to fit on your lap.
- You should bring any medicine you need. If you are a senior citizen, try to go to a Senior Center Evacuspot. There are extra volunteers at these spots to help you.
- Bring important papers you may need and extra money.
- Bring something that can help us figure out who you are, like an ID card. If you don’t have one, you will NOT be turned away.
- Pets should have an ID collar, leash, medications and a carrier (only for pets 20 lbs or less). Your pet will be taken to an animal shelter nearby where you will care for it.

City-Assisted Evacuation (CAE)
RTA’s Role in the CAE

What is City-Assisted Evacuation?
City-Assisted Evacuation (CAE) assists people in Orleans Parish who cannot leave the City on their own during a mandatory evacuation for an emergency such as a hurricane. The RTA will give you a ride from an evacuspot to the Union Passenger Terminal bus station where you will be evacuated out of town. The CAE will bring you back to the City when it reopens, and RTA will return you to your evacuspot.

What is an evacuspot?
Evacuspots are bus stops where you can get a safe ride out of New Orleans. These spots are marked by a statue that looks like a man holding one hand up. Evacuteers will be wearing blue vests at all evacuspots and are there to assist with registration and evacuation information.

- If you have medical or mobility needs, you should register for City-Assisted Evacuation as soon as possible.
- If possible, individuals with minor mobility or medical limitations should go to a Senior Center Pick-Up Location. These locations provide air conditioning and extra staff to assist people with special needs.
- If you are a certified RTA paratransit rider, you may be transported directly from your home to the UPT.