



ALGIERS SERVICE IMPROVEMENT PLAN

Phase 1: Listening & Visioning RESULTS

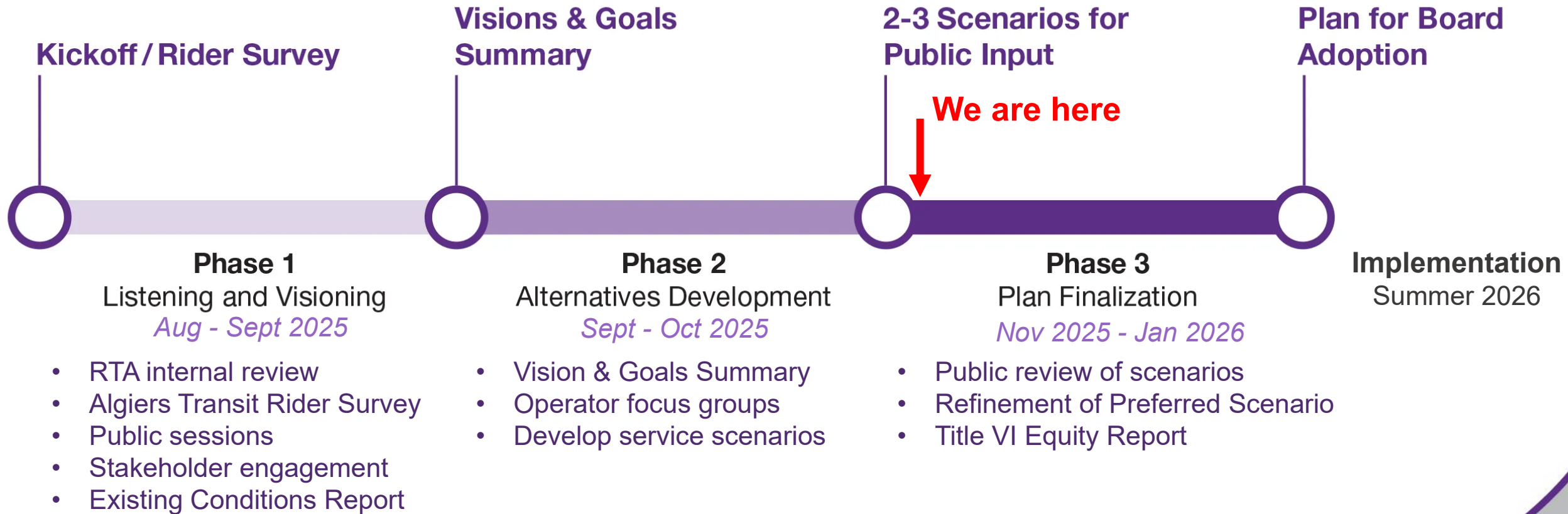
ALGIERS SERVICE IMPROVEMENT PLAN

Known Issues to Address

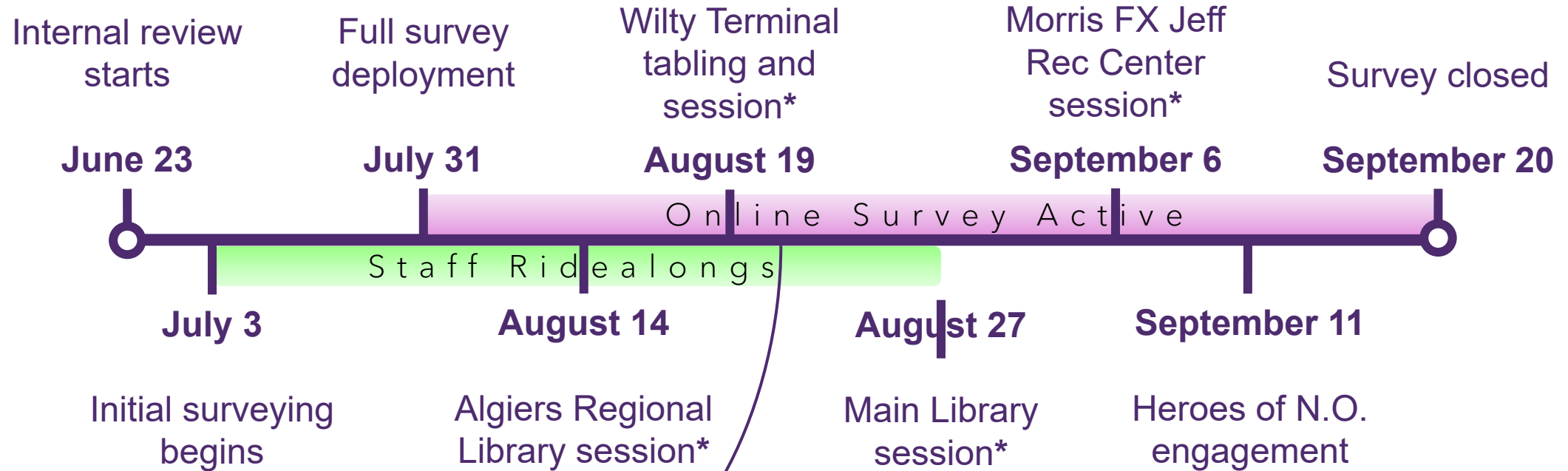
- **Improve travel times to downtown**
- **Maintain/improve key transfers**
 - Wilty Terminal
 - Algiers Point Ferry
- **Address low performing routes**
- **Improve access to WB destinations**
 - Behrman Walmart
 - Dept of Children & Family Services
 - DePaul Health Center
 - Federal City / NOMMA
 - University of Holy Cross
- **Adapt to detours/road conditions**



PROJECT TIMELINE



PHASE 1 OUTREACH ACTIVITIES

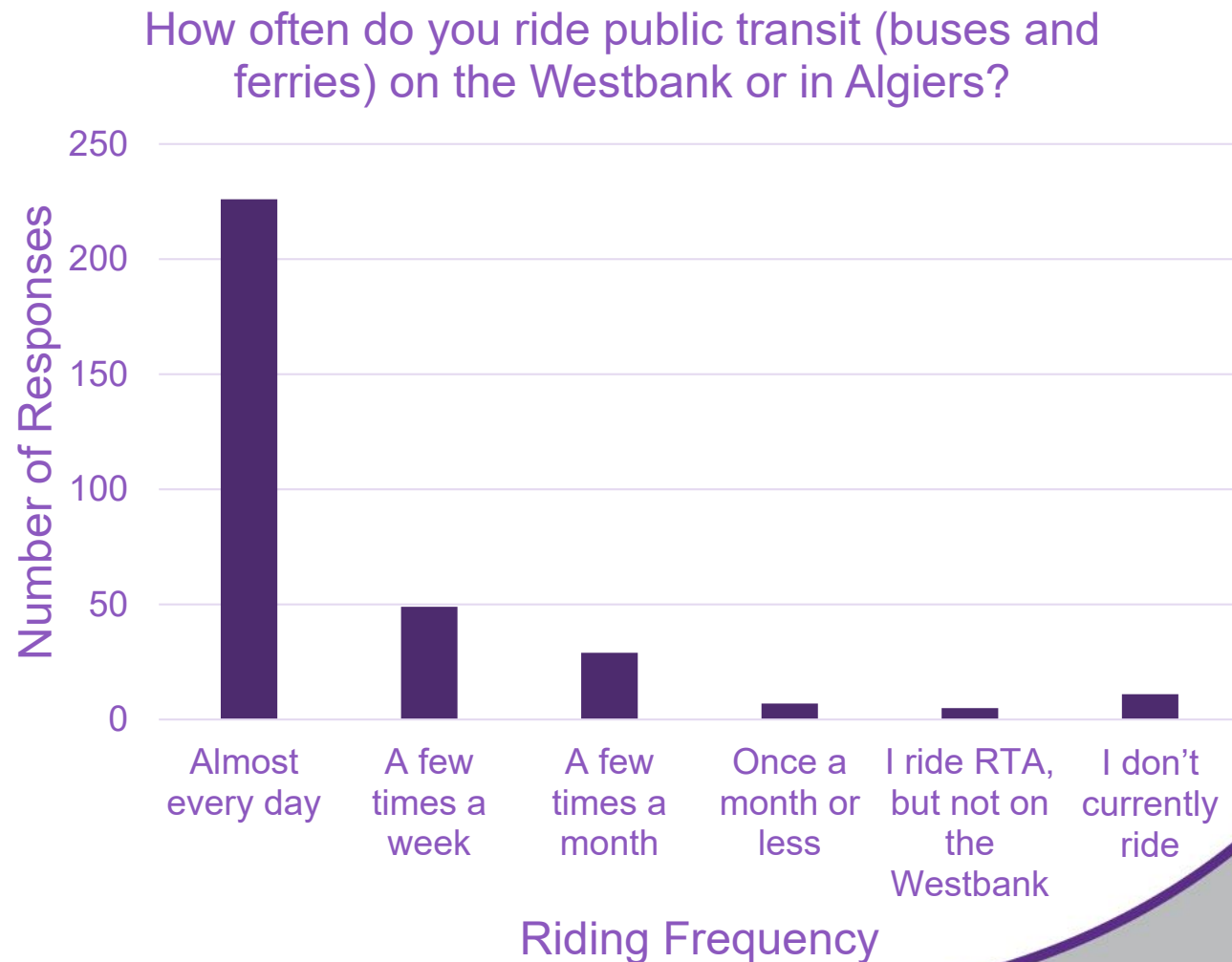


80 signs posted at bus stops across Algiers

* Public Listening Session - drop-in format

SURVEY RESULTS

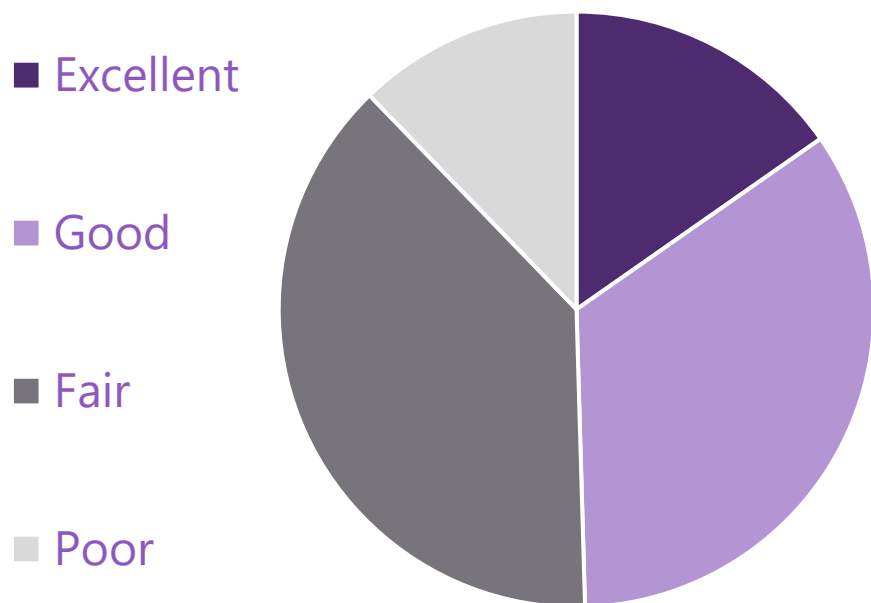
- Conducted 7/31 – 9/20
- 327 responses
 - Primarily collected at stops and on buses
- 70% ride almost every day
- Responses by zip code
 - 70114: 51%
 - 70131: 33%
 - Other: 16%



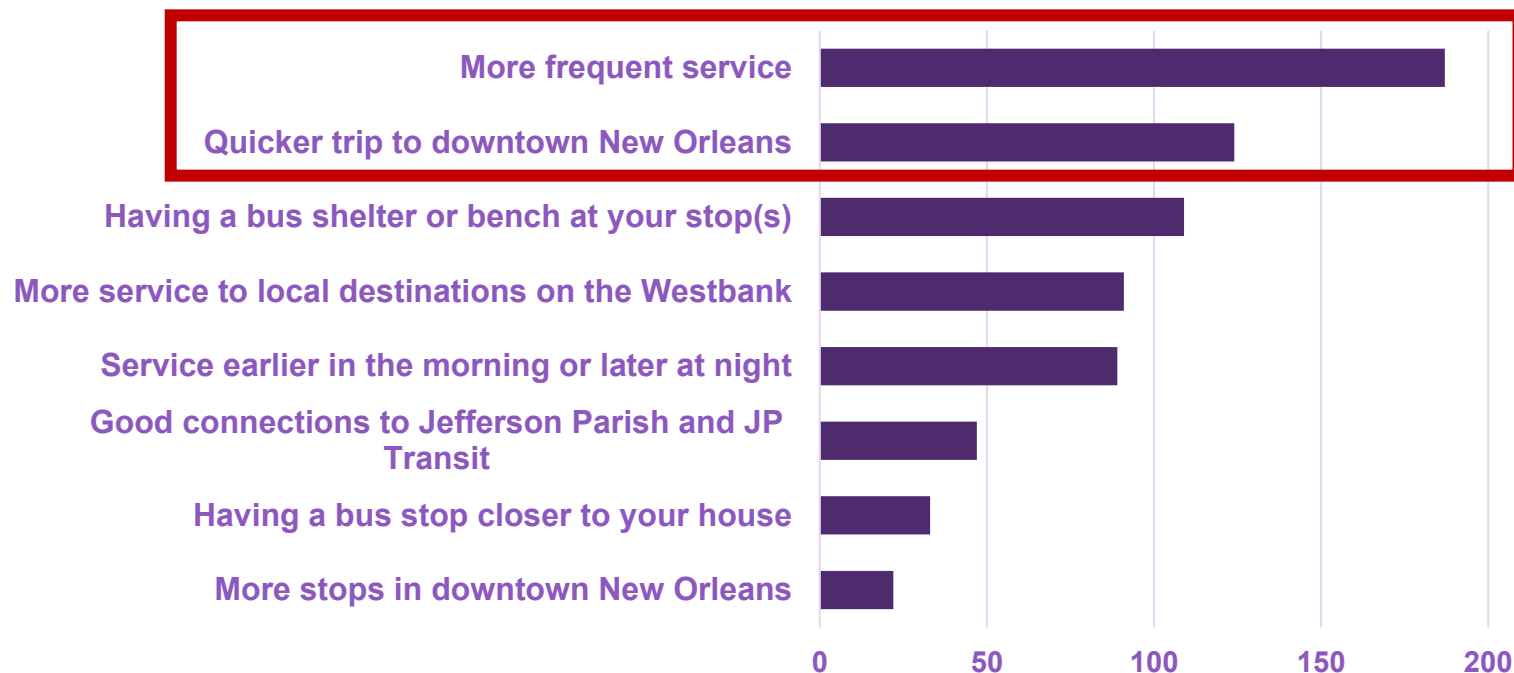
SURVEY RESULTS

Most riders find service adequate but identified several key areas for improvement

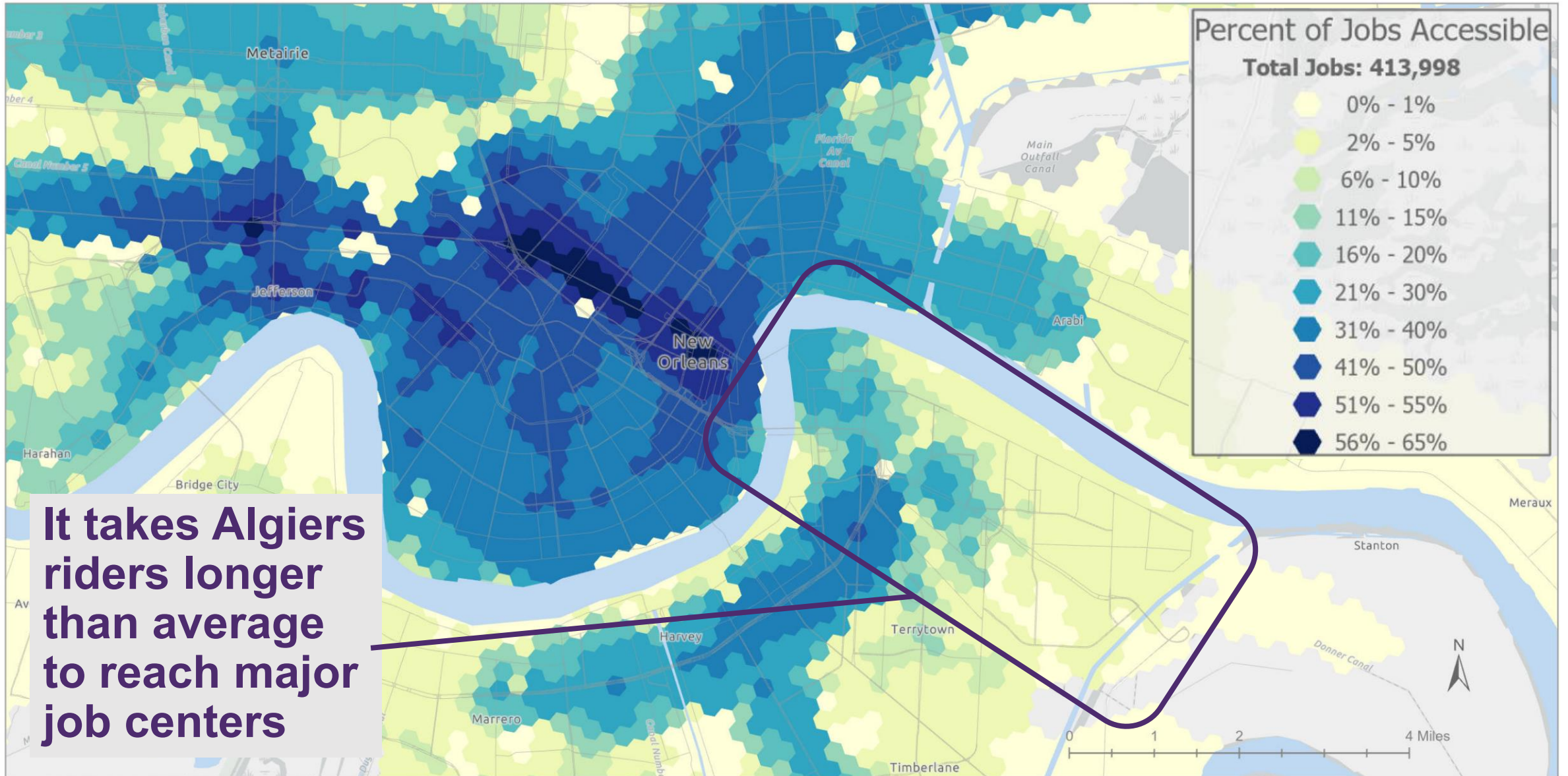
How would you rate the current bus service in your neighborhood?



What are the top 3 things that would make bus service better for you? (Choose up to 3)

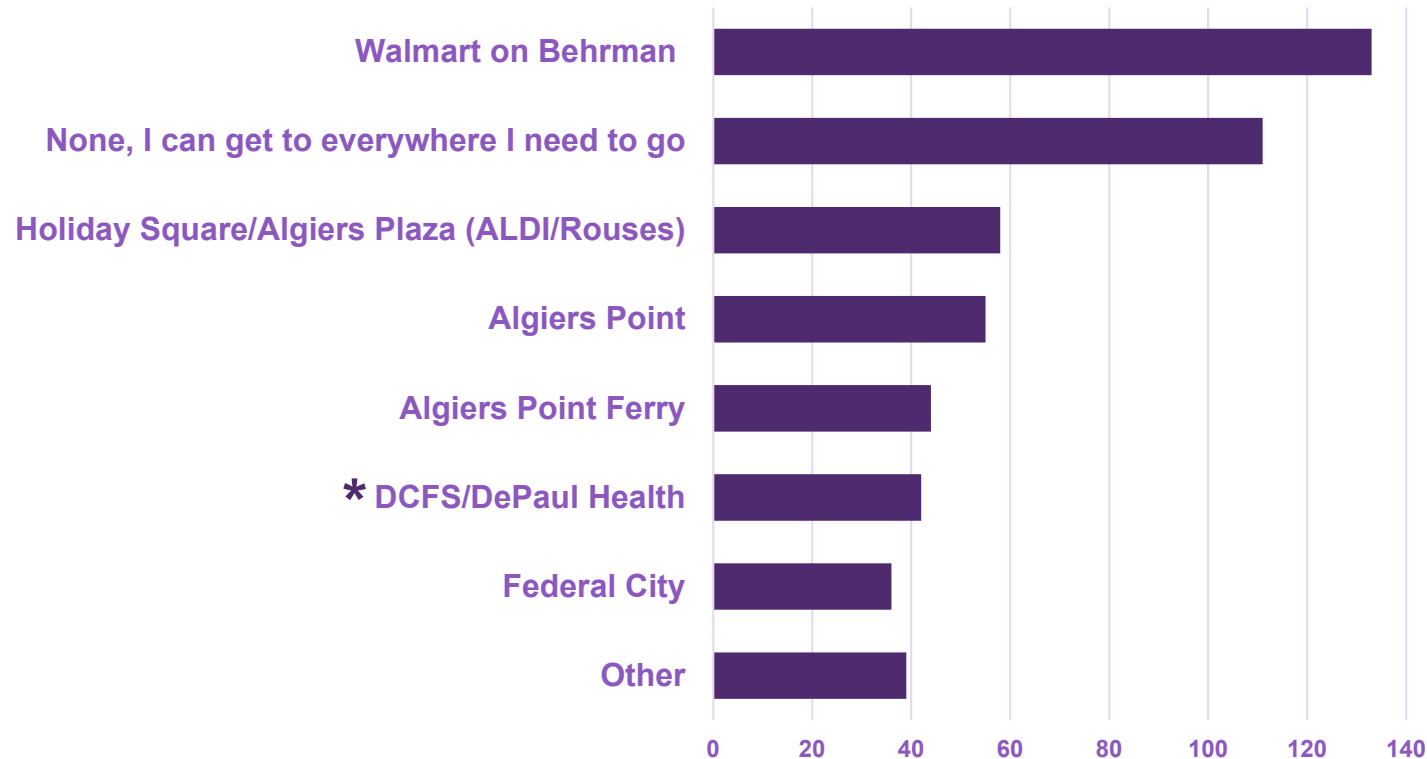


JOB ACCESS VIA TRANSIT AT 7:00 AM



SURVEY RESULTS

Are there any places on the Westbank you wish were easier to reach by bus?



*service at DCFS / DePaul Health Center added in September 2025

Access Priorities:

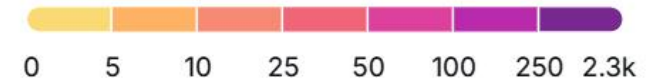
- Walmart on Behrman
- Holiday Square/Algiers Plaza
- Algiers Point
- Algiers Point Ferry

RIDERSHIP AREAS

○ Neighborhoods/Areas

2024 Ridership

A year-long average of 2024 daily boardings and alightings across the RTA system. Stops with multiple lines are aggregated to one value.



High ridership areas

- Garden Oaks / Memorial Park
- Gen De Gaulle at Holiday
- Tall Timbers / Forest Isle
- Cutoff

Key transfer facilities

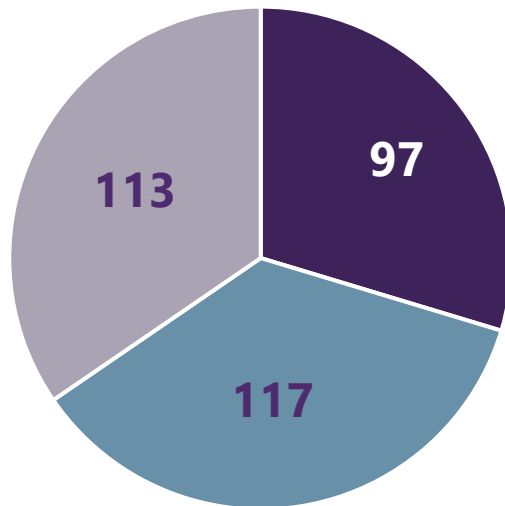
- Wilty Terminal
- Algiers Point Ferry



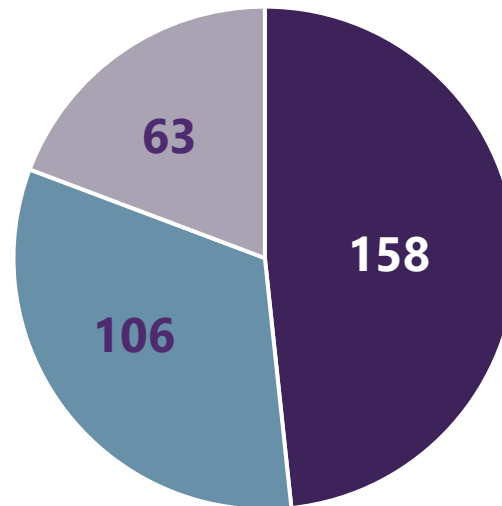
SURVEY RESULTS - TRANSFERS

Stopping at Wilty Terminal increases travel time to downtown, but it is also an important transfer location for many riders

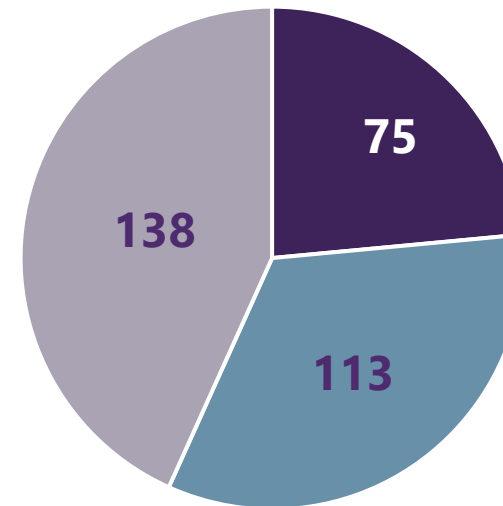
How often do you transfer at Wilty Terminal?



... transfer at the Main Library?



... travel between Algiers and NO East?



● Frequently (half or more of trips) ● Occasionally (less than half of trips) ● Never

SERVICE GOALS



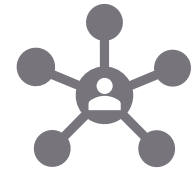
More frequent
bus service



Quicker trips to
downtown



Better service to
grocery stores



Maintain access
to Wilty Terminal

QUESTIONS?

norta.com/algiers

Please submit additional comments or questions
regarding Algiers Service Improvements to
algiersservice@norta.com