

City-Assisted Evacuation

In the event of a mandatory evacuation, the following locations will be used as evacuation pick-up areas called **Evacuspots**. RTA buses will transport evacuees from these spots to the Smoothie King Center where they will be safely evacuated out of the city. Pick-ups from evacuspots end 30 hours before a storm reaches the area.

Senior Centers

Arthur Monday Center
1111 Newton Ave.
Algiers

Mater Dolorosa
1226 S. Carrollton Ave.
Carrollton

Central City Senior Center
2101 Philip St.
Central City

Sanchez Senior Center
1616 Caffin Ave.
Lower 9th Ward

Clover (Kingsley House)
1600 Constance St.
Lower Garden District

General Population

Dryades YMCA
1924 Philip St.
Central City

McMain High School
5712 S. Claiborne Ave.
Broadmoor

East New Orleans
Regional Library
5641 Read Blvd.
NO East

Palmer Park
8211 S. Claiborne Ave.
West Carrollton

Harriet Tubman
Charter School
2832 General Meyer Ave.
Algiers

Robert Smith Library
6300 Canal Blvd.
Lakeview

Louis Armstrong Park
801 N. Rampart St.
Tremé

Sanchez Senior Center
1616 Caffin Ave.
Lower 9th Ward

Lyons Community Center
624 Louisiana Ave.
Irish Channel

Stallings Community Center
4300 St. Claude Ave.
Bywater

Mary Queen of
Vietnam Church
14001 Dwyer Blvd.
NO East

Walmart
4301 Chef Menteur Hwy.
Gentilly

Warren Easton High School
3019 Canal St.
Mid-City

For More Information



Call 311,

text **NOLAREADY** to **77295**
or visit the City of New Orleans
online at **ready.nola.gov**.



Info

For info on how RTA takes
part in the CAEP, visit
norta.com/hurricane or
follow RTA on social media.



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RTA A. Phillip Randolph Facility
2817 Canal Street
New Orleans, LA 70119
www.norta.com
Rideline: 504-248-3900



2023 Hurricane Preparedness Guide

*Use this guide in developing a hurricane
evacuation plan for your family.*



Make a Plan

Now is the time to get prepared.

- Decide whether to evacuate or shelter in place before the storm. In the event of a mandatory evacuation, all residents and visitors must leave.
- Create a network of neighbors, friends, and relatives to assist you in an emergency.
- Inform your family and friends of your plan and determine how you will maintain contact with one another.
- Designate someone in your support network to keep an extra key to your home, access your emergency supplies and medication, and to check in on you.
- Stay in touch, stay informed. Listen to your radio or TV, and keep aware of changes in a storm. Sign up for NOLA Ready Emergency Alerts. Text **NOLAREADY** to **77295** or go to ready.nola.gov for more options.
- Be realistic about your ability to manage alone during and after a storm.
- Do you have a service animal or pet? Make a pet evacuation kit to include: a carrier, copies of vaccination records, ID tag or microchip, collar, leash, bowls, medications, food, manual can opener, and a photo of your pet. If you evacuate, take your pet with you.

Enroll in **Smart911** and share your medical information, especially if you have a disability—rely on electricity-dependent equipment, or have any mobility needs. This will enable you to receive customized alerts and resources that may be available during all types of emergencies. Visit www.smart911.com or download the **Smart911 app** (Apple Store or Google Play).

Create a List

Prepare for a loss of power when you won't have access to your cell phone or computer.

- Write a list of resources, contacts and important information: Phone numbers of friends and family members, primary care physician, pharmacist, and your local police/fire department.
- Collect and protect documents. In case of flooding, make sure copies of important papers, personal identification, insurance policies, social security cards and birth certificates are all in one place, ideally sealed in a plastic bag.

What Can I Bring On Buses Leaving From Evacuspots?

1. One carry-on-sized bag for each person is allowed. The bag should be able to fit on your lap.
2. Any medication you need. If you are a senior citizen, try to go to a Senior Center evacuspots. There are extra volunteers at these spots to help you.
3. Important papers you may need and extra money.
4. Something that can help us figure out who you are, like an ID card. If you don't have one, you will NOT be turned away.
5. Pets, 20 pounds or less that fit in a carrier should have an ID collar, leash, and medications. Your pet will be taken to an animal shelter nearby.
6. We recommend you include face coverings masks and hand sanitizer in your belongings.

City-Assisted Evacuation (CAE)

What is City-Assisted Evacuation?


City-Assisted Evacuation (CAE) assists people in Orleans Parish who cannot leave the city on their own during a mandatory evacuation.

The RTA will provide transportation from any bus stop and also designated evacuspots to the Smoothie King Center. From the Smoothie King Center, transportation will be provided out of the city. Once safe, the CAE will transport citizens back to the Smoothie King Center.

What is an Evacuspots?

Evacuspots are bus stops where you can get a safe ride out of New Orleans. These spots are marked by a statue that looks like a person holding one hand up.

- Five evacuspots are designated for seniors and people with medical and mobility needs.
- If possible, individuals with minor mobility or medical limitations should go to a Senior Center pick-up location.
- If you can't get to an evacuspots because of medical needs, you might be eligible to be picked up from your home. Call 311 or register online at ready.nola.gov.

 **If a mandatory evacuation order is issued, you must leave.**